



Kibble Equipment LLC
3099 Hwy 7 SW
P.O. Box 277
Montevideo, MN 56265
Phone: 320-269-6466
www.kibbleeq.com



Invoice To Account No:

SERVICE INVOICE

Internal Used Stock No. 605439	Invoice Number: 3169888
	Invoice Date: 1/25/2022
	Location: 80
	Work Order Number: 571031
	Payment Type: Account
Bus Phone:	Page: 1 of 3
Prv Phone:	
Mob Phone:	

Deliver To:

Internal Used Stock No. 605439	Make/Model: JOHN DEERE E18/HydraC/HDGUD/520/85R46/TR
	Meter: 2316
	Serial Number: 1RW9520RJEP015414
	Eq ID: RJEP015414
	Fleet No:
Bus Phone:	
Prv Phone:	
Mob Phone:	

Kibble//Repair Internal

COMPLAINT:

01 Customer requested repair work order:

(DATE): _____ (WHO) TALKED/CALLED/VISITED/ETC. WITH _____ (CUSTOMER) ABOUT _____.

WHAT is the complaint? What is the operator report: what was the symptom?

(what did the operator feel, hear, see, smell?)

(how was the machine being used at the time of the customer's concern?)

CORRECTION:

****ALL AND ANY REPAIRS, QUOTES, AND POSSIBLE DELIVERY TIMEFRAMES ARE TO BE COMMUNICATED WITH CUSTOMER.**

****PLEASE ASK AND RECORD CUSTOMER'S Preferred Payment method**

Labor: \$0.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$0.00
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Gen2- Internal

COMPLAINT:

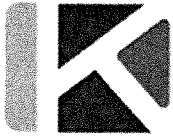
02 check out oil leak

CAUSE:

Oil leak from hydra cushion line

CORRECTION:

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Gen2- Internal

Cleaned up oil leak
 Inspected oil leak
 Found the hose was leaking from the crimp
 Ordered new hose and orings
 Released pressure from hydra cushion system
 Replaced hose and orings
 Closed valves for releasing pressure
 Started tractor and put into gear to get system to build pressure again
 Checked for leaks, no leaks

BH X879284

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
RE342581	Hydraulic Hose	1.00	191.48	191.48	\$191.48	N
T76938	-16 O-RING // HYD	2.00	2.66	2.66	\$5.32	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

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Gen2- Internal

FREIGHT

FREIGHT

1.00

57.00

57.00

\$57.00

N

Comments: ACTUAL MD FREIGHT

Labor: \$552.50

Parts: \$196.80

OL&M: \$0.00

Misc: \$57.00

Sub-Total: \$806.30

Labor: \$552.50

Parts: \$196.80

OL&M: \$0.00

Misc: \$57.00

Sales Tax: \$0.00

Grand Total: \$806.30

*** DOCUMENT COPY ***

TERMS AND CONDITIONS

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Invoice To Account No:

SERVICE INVOICE

Internal Used Stock No. 605439	Invoice Number: 3163382
	Invoice Date: 1/14/2022
	Location: 80
	Work Order Number: 569798
	Payment Type: Account
Bus Phone:	
Prv Phone:	
Mob Phone:	
	Page: 1 of 3

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	Fleet No:
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Kibble//Trade-In Internal
COMPLAINT:
01 Kibble Trade In

CORRECTION:
*Bill to stock number
*No parts and Labor to be on this segment
*Use proper SOP for next segments
*To be used as a communication segment with sales

Labor: \$0.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$0.00
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Gen12- Internal
COMPLAINT:
02 Remove decal on hood and check fluid levels

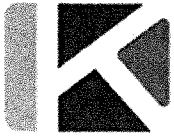
CAUSE:
Remove hood decals and service as needed

CORRECTION:
Removed decals on the hood
Installed the rotary beacon light back onto the tractor, lights were laying in the cab
Installed the exhaust tip back onto the tractor, exhaust tip was laying in the cab
Changed engine oil and filter
Changed fuel filters
Topped off hydraulic oil
Greased
Checked all other fluids and filters all others are good

BH X879284

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
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Bus Phone:		Page:	2 of 3
Prv Phone:	Mob Phone:		

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Bus Phone:			
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Gen12- Internal

DZ112918	Fuel filter Element	1.00	99.73	99.73	\$99.73	N
RE539465	FILTER ELE	1.00	85.12	85.12	\$85.12	N
RE572785	OIL FILTER	1.00	57.24	57.24	\$57.24	N
TY22028S	Qt Shop HY-GARD (4)	16.00	4.61	4.61	\$73.76	N
TY25744	Xtrm Duty Synt Grease 14oz	1.00	10.73	10.73	\$10.73	N
TY26682S	Qt Shop 15W40+50II (4)	51.00	5.39	5.39	\$274.89	N

<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
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Mob Phone:	

Gen12- Internal								
EPA	EPA	1.00	9.00	9.00	\$9.00	N		
Labor: \$595.00	Parts: \$601.47	OL&M: \$0.00	Misc: \$9.00	Sub-Total:	\$1,205.47			

Miscellaneous Charges:
SERVICE ACCESSORIES

\$29.75

Labor:	\$595.00
Parts:	\$601.47
OL&M:	\$0.00
Misc:	\$38.75
Sales Tax:	\$0.00
Grand Total:	\$1,235.22

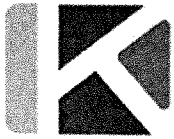
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SERVICE INVOICE

Internal Used Stock No. 605439	Invoice Number: 3168116 Invoice Date: 1/21/2022 Location: 80 Work Order Number: 569740 Payment Type: Account
Bus Phone: Prv Phone: Mob Phone:	Page: 1 of 4

Deliver To:

Internal Used Stock No. 605439	Make/Model: JOHN DEERE E18/HydraC/HDGUD/520/85R46/TR Meter: 2316 Serial Number: 1RW9520RJEP015414 Eq ID: RJEP015414 Fleet No:
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Kibble//Inspect Internal

COMPLAINT:

01 Kibble Inspect- Use standard inspection form from Service Marketing in Parts Expert

CORRECTION:

All customer communication on quotes, repairs, delivery with timeframes

**Preferred Payment method

Labor: \$0.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$0.00
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KEI-INSPECT4WD Internal

COMPLAINT:

02 KEI- 4WD INSPECTION USE POWERGARD KIT !!!!!

CAUSE:

Inspection

CORRECTION:

Inspected and performed powergard scan kits

BH X879284

<u>Part Number</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>
DKGA2019	POWERGUARD KIT	1.00	104.15	104.15	\$104.15	N
<u>Miscellaneous</u>	<u>Description</u>	<u>Quantity</u>	<u>List Price</u>	<u>Net Price</u>	<u>Extended Price</u>	<u>Taxed Ind</u>

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Prv Phone:	
Mob Phone:	

KEI-INSPECT4WD Internal							
SCANDISC	OIL SCAN DISCOUNT	1.00	0.00	-104.15	(\$104.15)	N	
Labor: \$399.00		Parts: \$104.15	OL&M: \$0.00	Misc: (\$104.15)	Sub-Total: \$399.00		

Gen1- Internal

COMPLAINT:

03 Remove the torn extremity arm decals

CAUSE:

Remove extremity arm decals

CORRECTION:

Removed extremity arm decals and cleaned off adhesive

BH X879284

Labor: \$127.50	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$127.50
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Gen2- Internal

COMPLAINT:

04 Replace v-belt and fan drive belt

CAUSE:

Replace auxiliary v-belt and fan drive belt

CORRECTION:

Replaced auxiliary v-belt and fan drive belt

BH X879284

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Gen2- Internal

Part Number	Description	Quantity	List Price	Net Price	Extended Price	Taxed Ind
R300399	V-BELT- U302A	1.00	106.02	106.02	\$106.02	N
R536677	V-BELT-WA109	1.00	56.51	56.51	\$56.51	N
Labor: \$170.00		Parts: \$162.53	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$332.53	

Gen4- Internal

COMPLAINT:

05 Update software

CAUSE:

Update all new software

CORRECTION:

Updated all new software

BH X879284

Labor: \$127.50	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$127.50
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Gen3- Internal

COMPLAINT:

06 Make sure wipers sit correctly on windows

CAUSE:

Windshield wipers don't touch the windows

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Gen3- Internal

CORRECTION:

Checked windshield wipers and found that both front and rear wiper arms were not tightened down
Set wiper arms and tightened down
Ran wipers to make sure they didn't hit anything and to make sure they were on the windshields
Adjusted both wipers a bit more
Tested wipers and all work as they should

BH X879284

Labor: \$119.00	Parts: \$0.00	OL&M: \$0.00	Misc: \$0.00	Sub-Total: \$119.00
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Labor:	\$943.00
Parts:	\$266.68
OL&M:	\$0.00
Misc:	(\$104.15)
Sales Tax:	\$0.00
Grand Total:	\$1,105.53

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